

# How to File a Cancer or Critical Illness Wellness Claim

## By Phone\*:

- Have the following information ready:
  - Insured individual's name and policy number (or social security number)
  - Covered person's name, date of birth, and relationship to the insured
  - Name of the covered\* screening or procedure that was performed
  - Date the covered\* screening or procedure was performed
  - Provider's name, address, and phone number
- Contact the TransAmerica Employee Benefits' Claims Customer Service Department at 1.800.251.7254

## By Fax:

- Prepare a document containing the following information:
  - Insured individual's name and policy number (or social security number)
  - Covered person's name, date of birth, and relationship to the insured
  - Provider's billing statement, which includes the covered\* screening or procedure and the date that it was performed
- Fax the documents to the TransAmerica Employee Benefits' Claims Customer Service Department at 1.866.586.6528

**\*Wellness benefits for breast MRIs must be submitted via fax or mail.**

**\*See additional page for list of covered screenings and procedures.**

# List of Covered Screenings and Procedures for Wellness Claims



**CancerSelect Plus:**



Mammograms	Pap smears	Flexible sigmoidoscopy	PSA	Chest x-rays
Hemoccult stool specimen	Ultrasounds	CEA	CA 125	Biopsy
Thermography	Colonoscopy	Serum protein electrophoresis	Bone marrow testing	Blood screenings



**CriticalAssistance Select:**



Chest x-rays	Colonoscopy	EKG	Pap smears
CA 125 (test for ovarian cancer)	Blood tests to confirm elevated cardiac enzymes	CEA (test for colon cancer)	PSA
Thallium scan	MUGA scan	Mammography	Neuroimaging studies
Hemoccult stool specimen	Flexible sigmoidoscopy	Stress echocardiograms	Thermography